OPTIVER EUROPE PRIVACY POLICY

1. Objective

This policy sets out how Optiver Europe collects, holds, uses, and discloses personal information, including sensitive information; and how you may seek access to, and correct your personal information. Optiver Europe processes personal information in compliance with applicable European data protection laws, including the General Data Protection Regulation 2016/679 ("GDPR").

2. Details

The kinds of personal information Optiver Europe may collect and hold

In the process of conducting its business, Optiver Europe may collect, hold, use, and in some cases, disclose personal information, including sensitive information, relating to its business, contractors, and employees.

Personal information is information or an opinion about an individual who is reasonably identifiable from that information, whether or not the information or opinion is correct, and whether or not it is in a material form, and regardless of its source. Examples of the type of personal information we may collect includes a person's name, address, phone number, and email address.

Sensitive information is a subset of personal information, and is information or an opinion about an individual’s racial or ethnic origin; political, philosophical or religious opinions or associations or affiliations; sexual preferences or practices; memberships; beliefs; health, genetic or biometric information; and dietary preferences. Under the GDPR sensitive information also includes criminal records.

The references to 'personal information' in this policy include 'sensitive information'.

Collecting personal information

Optiver Europe will only collect personal information where necessary.

Optiver Europe may collect personal information from an individual, for example, through its job application process, in relation to a procurement process, or if an individual requests information or otherwise engages with Optiver Europe. Optiver Europe may ask an individual to provide their first and last name, contact information, date of birth, financial information such as tax file numbers or bank account details, pre-employment screening information, certification information, details of qualifications, information about transactions with Optiver Europe.

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1 Optiver Europe means the group of companies comprised by Optiver Services B.V. and Optiver VOF, all based in Amsterdam (Strawinskylaan 3095, 1077 ZX Amsterdam, the Netherlands).
or customers of third party suppliers or contractors, or licences and information collected incidentally to the management of operational activities.

Optiver Europe will generally only collect personal information from the relevant individual, unless in Optiver Europe’s opinion it is unreasonable or impracticable to do so. However, not all of the personal information Optiver Europe holds about an individual will come directly from the individual. It may, for example, come from publicly available information, previous or current employers, third party referees, government agencies, pre-employment screening agencies or other organisations to which the individual belongs.

If an individual elects to not give Optiver Europe their personal information, Optiver Europe may be unable to employ them, or procure services or otherwise engage with the individual.

Optiver Europe will only collect sensitive personal information if the relevant individual consents to the collection, the collection is reasonably necessary for Optiver Europe’s business activities, or in circumstances permitted by the GDPR.

Holding personal information

Optiver Europe may hold personal information electronically, or in paper files. Optiver Europe will take all reasonable steps to protect personal information against misuse, interference, loss and unauthorised access, modification or disclosure. Depending on the information and the circumstances this protection may include:
(a) the use of confidential passwords for purposes of accessing such information on Optiver Europe’s internal systems;
(b) storing hard copies of documents containing personal or sensitive information in secure files created for this purpose;
(c) imposing confidentiality requirements on our employees;
(d) conducting reasonable due diligence on any third party service provider’s security measures, and compliance with the GDPR, especially if they are located offshore; and
(e) maintaining physical access controls over our premises.

Where Optiver Europe holds personal information that it no longer requires, Optiver Europe will take reasonable steps to destroy or de-identify such information, subject to any law or court order requiring retention.

Use of personal information

All personal information

Job applications, employment and counterparty management. Personal information is used by Optiver Europe so that we can verify an individual’s identity, qualifications, or experience; make informed employment decisions; comply with regulatory requirements; manage our employment relationships; make informed resource management decisions and operate our business (including managing our counterparty relationships).

Administration. If an individual engages with Optiver Europe, we may use personal information in order to manage the relationship, to verify the individual’s identity and send important information.

Legal obligations. Optiver Europe may be required to use and retain personal information for legal and compliance reasons, such as the prevention, detection, or investigation of a crime; loss prevention; or fraud. We may also use personal information to meet our internal and external audit requirements, information security purposes, and as we otherwise believe to be necessary or appropriate: (a) under applicable law (including the GDPR), which may include laws outside your country of residence; (b) to respond to requests from courts, law enforcement agencies, regulatory agencies, and other public and government authorities, which may include such authorities outside your country of residence; (c) to enforce our contractual relationship with an individual; and (d) to protect our rights, privacy, safety, or property, or those of other persons.
Optiver Europe will notify individuals in advance if the way Optiver Europe uses or processes personal information changes.

Sensitive information will only be used for a purpose other than the express purpose for which it was collected with the individual’s consent or for a purpose directly related to the express purpose for which the individual would reasonably expect the personal information to be used.

**Disclosure of personal information**

Optiver Europe only discloses personal information when necessary to conduct our business operations as described below. When we disclose personal information, we do so in accordance with applicable data privacy and security requirements including GDPR.

**Within Optiver.** Our businesses around the world are supported by a variety of Optiver teams and functions, and personal information will be made available to them if necessary for the provision of services, human resources administration, and business and product development, for instance. All of our employees and contractors are required to follow our data privacy and security policies when handling personal information.

**Third-party suppliers.** Optiver Europe partners with and is supported by suppliers around the world. Personal information will be made available to these parties only when necessary to fulfill the services they provide to us, such as software, system, and platform support; recruitment services; clearing services; cloud hosting services; advertising; data analytics; and order fulfillment and delivery.

**Third parties for legal reasons.** We will share personal information when we believe it is required, such as:

- To comply with legal obligations and respond to requests from government agencies, including law enforcement and other public authorities, which may include such authorities outside your country of residence.
- In the event of a merger, sale, restructure, acquisition, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings)
- To protect our rights, users, systems, and capabilities.

**E-recruitment.** If you register as an applicant in order to apply for employment, your personal information, including any sensitive personal information you provide, will be made available to the organization to which you have applied. If you are unsuccessful in your application Optiver Europe may retain your personal information to contact you in the future if a suitable role becomes available. If you do not want us to retain your personal information for this purpose, please let us know.

**Transborder Dataflows**

Optiver Europe may at times transfer personal information from the country in which it was collected, including to servers situated offshore. The countries where personal information may be transferred to include Australia, The Netherlands, Hong Kong, Ireland, United States of America, and Singapore.

When Optiver Europe transfers personal information from the European Economic Area to other countries in which applicable laws do not offer the same level of protection to personal information, we take measures to provide an appropriate level of protection to such personal information.

**3. Access to, and correction of personal information**

Under applicable data protection law, individuals may have the right to access and control personal information that Optiver Europe holds about them. Any individual wishing to access, amend, correct or delete their personal information held by Optiver Europe must contact the Optiver Europe Privacy Officer. Before providing data to
requesting individuals, we will ask for proof of identity and sufficient information about your interaction with us so that we can locate any relevant data.

Access will be provided where this is reasonable and practicable. However, in accordance with applicable law, Optiver Europe may refuse an access request in certain permitted situations.

4. Complaints
Should an individual wish to make a complaint in relation to Optiver Europe’s use, collection, disclosure or management of personal information or sensitive information, or request access or correction, they must contact the ‘Optiver Europe Privacy Officer’ at Strawinskylaan 3095, Amsterdam, 1077ZX.

Where a complaint is received, the Optiver Europe Privacy Officer will consider the complaint and, within a reasonable time, will decide whether the complaint warrants further investigation. The complainant will be advised by Optiver Europe of the outcome of its investigations within a reasonable time.

Alternatively, you may refer your complaint to the Dutch Data Protection Authority.

This Privacy Policy was last updated on 25 May 2018.

OPTIVER EUROPE DISCLAIMER

The following terms and conditions apply to the use of the website www.optiver.com. By using our website and using the information provided on it, the user accepts the following conditions. If the user does not accept these conditions, he or she should not use our website.

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All material on the Optiver Europe webpages have been prepared for one or all of Optiver Services B.V. and/or Optiver VOF (collectively "Optiver"), for informational purposes only and is not a solicitation of any offer to buy or sell any security or other financial instrument or to participate in any trading strategy. The financial products and/or services referred to on these webpages may not be eligible for sale in all jurisdictions. This information is directed at institutional investors who have professional experience as defined by applicable law and/or regulation in the relevant jurisdiction. It is not for retail investors and it is not for distribution into any jurisdiction where this information is not permitted.

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OPTIVER AUSTRALIA DISCLAIMER

Optiver Asia Pacific Disclaimer
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OPTIVER AUSTRALIA PRIVACY POLICY
1. Objective

This policy sets out how Optiver Pty Ltd and its related bodies corporate in Australia (“Optiver”) collect, hold, use, and disclose personal information, including sensitive information; and how you may seek access to, and correct your personal information. Optiver follows the Australian Privacy Principles and the Privacy Act 1998 (Cth) (the “Privacy Act”).

Certain employee records such as job application details, qualification records, remuneration details, performance and disciplinary information, and similar, may be exempt from the Privacy Act and from this Privacy Policy.

European Personal Data

Optiver will process personal information belonging to a European resident (“EU personal information”) in compliance with applicable European data protection laws, including the General Data Protection Regulation 2016/679 and any implementing laws in relevant European Member States and the United Kingdom (“EU Data Protection Laws”). Optiver will only process EU personal information where necessary.

2. Details

The kinds of personal information Optiver may collect and hold

In the process of conducting its business, Optiver may collect, hold, use, and in some cases, disclose personal information, including sensitive information, relating to its business, contractors, and employees.

Personal information is information or an opinion about an individual who is reasonably identifiable from that information, whether or not the information or opinion is correct, and whether or not it is in a material form, and regardless of its source. Examples of the type of personal information we may collect includes a person’s name, address, phone number, and email address.

Sensitive information is a subset of personal information, and is information or an opinion about an individual's racial or ethnic origin; political, philosophical or religious opinions or associations or affiliations; sexual preferences or practices; memberships; beliefs; health, genetic or biometric information; and dietary preferences. Under the Privacy Act sensitive information also includes criminal records.

The references to ‘personal information’ in this policy include ‘sensitive information’.

Collecting personal information

Optiver will only collect personal information where necessary.

Optiver may collect personal information from an individual, for example, through its job application process, in relation to a procurement process, or if an individual requests information or otherwise engages with Optiver. Optiver may ask an individual to provide their first and last name, contact information, date of birth, financial information such as tax file numbers or bank account details, pre-employment screening information, certification information, details of qualifications, information about transactions with Optiver or customers of third party suppliers or contractors, or licences and information collected incidentally to the management of operational activities.

Optiver will generally only collect personal information from the relevant individual, unless in Optiver's opinion it is unreasonable or impracticable to do so. However, not all of the personal information Optiver holds about an individual will come directly from the individual. It may, for example, come from publicly available information, previous or current employers, third party referees, government agencies, pre-employment screening agencies or other organisations to which the individual belongs.

If an individual elects to not give Optiver their personal information, Optiver may be unable to employ them, or procure services or otherwise engage with the individual.
Optiver will only collect sensitive personal information if the relevant individual consents to the collection, the collection is reasonably necessary for Optiver's business activities, or in circumstances permitted by the Privacy Act or where applicable, EU Data Protection Laws.

**Holding personal information**

Optiver may hold personal information electronically, or in paper files. Optiver will take all reasonable steps to protect personal information against misuse, interference, loss and unauthorised access, modification or disclosure. Depending on the information and the circumstances this protection may include:

- the use of confidential passwords for purposes of accessing such information on Optiver's internal systems;
- storing hard copies of documents containing personal or sensitive information in secure files created for this purpose;
- imposing confidentiality requirements on our employees;
- conducting reasonable due diligence on any third party service provider's security measures, and compliance with the Privacy Act, especially if they are located offshore; and
- maintaining physical access controls over our premises.

Where Optiver holds personal information that it no longer requires, Optiver will take reasonable steps to destroy or de-identify such information, subject to any law or court order requiring retention.

**Use of personal information**

All personal information (including EU personal information)

**Job applications, employment and counterparty management.** Personal information is used by Optiver so that we can verify an individual's identity, qualifications, or experience; make informed employment decisions; comply with regulatory requirements; manage our employment relationships; make informed resource management decisions and operate our business (including managing our counterparty relationships).

**Administration.** If an individual engages with Optiver, we may use personal information in order to manage the relationship, to verify the individual's identity and send important information.

**Legal obligations.** Optiver may be required to use and retain personal information for legal and compliance reasons, such as the prevention, detection, or investigation of a crime; loss prevention; or fraud. We may also use personal information to meet our internal and external audit requirements, information security purposes, and as we otherwise believe to be necessary or appropriate: (a) under applicable law (including the Privacy Act and EU Data Protection Laws), which may include laws outside your country of residence; (b) to respond to requests from courts, law enforcement agencies, regulatory agencies, and other public and government authorities, which may include such authorities outside your country of residence; (c) to enforce our contractual relationship with an individual; and (d) to protect our rights, privacy, safety, or property, or those of other persons.

Optiver will notify individuals in advance if the way Optiver uses or processes personal information changes.

Sensitive information will only be used for a purpose other than the express purpose for which it was collected with the individual's consent or for a purpose directly related to the express purpose for which the individual would reasonably expect the personal information to be used.

**Personal information that is not EU personal information**

This section applies to personal information that is not EU personal information (and all references to personal or sensitive information in this section shall be interpreted accordingly).
Where personal information is collected from individuals or from other third parties about individuals, Optiver will use such information for the express purpose for which it was collected or a purpose related to that purpose for which the individual would reasonably expect the personal information to be used.

Optiver may also use personal information:
(a) to lessen or prevent a serious threat to an individual's life, health or safety, or a serious threat to public health or public safety;
(b) if Optiver has reason to suspect that unlawful activity or misconduct of a serious nature related to Optiver’s business is imminent;
(c) where the collection, use or disclosure of personal information is reasonably necessary for Optiver to establish, exercise or defend a claim against it;
(d) where the collection, use or disclosure of personal information is reasonably necessary for the purposes of a confidential alternative dispute resolution process;
(e) the disclosure is warranted by law or by order of a court or tribunal;
(f) the disclosure is reasonably necessary for an enforcement related activity by an enforcement body;
(g) for any other purpose the individual has consented to; or
(h) for another reason permitted by the Privacy Act.

Disclosure of personal information

All personal information (including EU personal information)

Optiver discloses personal information when necessary to conduct our business operations as described below. When we disclose personal information, we do so in accordance with applicable data privacy and security requirements which may include the Privacy Act and EU Data Protection Laws.

Within Optiver. Our businesses around the world are supported by a variety of Optiver teams and functions, and personal information will be made available to them if necessary for the provision of services, human resources administration, and business and product development, for instance. All of our employees and contractors are required to follow our data privacy and security policies when handling personal information. For more information about Optiver’s locations please click here: www.optiver.com/ap/en/our-locations

Third-party suppliers. Optiver partners with and is supported by suppliers around the world. Personal information will be made available to these parties only when necessary to fulfill the services they provide to us, such as software, system, and platform support; recruitment services; clearing services; cloud hosting services; advertising; data analytics; and order fulfillment and delivery.

Third parties for legal reasons. We will share personal information when we believe it is required, such as:

- To comply with legal obligations and respond to requests from government agencies, including law enforcement and other public authorities, which may include such authorities outside your country of residence.

- In the event of a merger, sale, restructure, acquisition, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings)

- To protect our rights, users, systems, and capabilities.

E-recruitment. If you register as an applicant in order to apply for employment, your personal information, including any sensitive personal information you provide, will be made available to the organization to which you have applied. In order to consider an application fully, your personal information may be forwarded to Optiver’s global offices. If you are unsuccessful in your application Optiver may retain your personal information to contact you in the future if a suitable role becomes available. If you do not want us to retain your personal information for this purpose, please let us know by contacting us at TheTalentTeam@optiver.com.au.
Personal information that is not EU personal information

Optiver can disclose personal information on the same basis that it can use the personal information, as described in the section above.

Transborder Dataflows

Optiver may at times transfer personal information from the country in which it was collected, including to servers situated offshore. The countries where personal information may be transferred to include Australia, The Netherlands, Hong Kong, Ireland, United States of America, and Singapore.

When Optiver transfers EU personal information from the European Economic Area to other countries in which applicable laws do not offer the same level of protection to personal information, we take measures to provide an appropriate level of protection to such personal information.

3. Access to, and correction of personal information

Under applicable data protection law, individuals may have the right to access and control personal information that Optiver holds about them. Any individual wishing to access, amend, correct or delete their personal information held by Optiver must contact the Optiver Privacy Officer or Optiver's Talent Engagement & Experience department at TheTalentTeam@optiver.com.au. Before providing data to requesting individuals, we will ask for proof of identity and sufficient information about your interaction with us so that we can locate any relevant data.

Access will be provided where this is reasonable and practicable. However, in accordance with applicable law, Optiver may refuse an access request in certain permitted situations.

4. Complaints

Should an individual wish to make a complaint in relation to Optiver’s use, collection, disclosure or management of personal information or sensitive information, or request access or correction, they must contact the ‘Privacy Officer’ at 39 Hunter Street, Sydney, NSW 2000.

Where a complaint is received, the Privacy Officer will consider the complaint and, within a reasonable time, will decide whether the complaint warrants further investigation. The complainant will be advised by Optiver of the outcome of its investigations within a reasonable time.

Alternatively, you may refer your complaint to the Office of the Australian Information Commissioner (the “OAIC”). The OAIC’s contact details are:

  The Office of the Australian Information Commissioner  
  GPO Box 2999, Canberra ACT 2601, Australia  
  Phone: 1300 363 992  
  Website: www.oaic.gov.au

For complaints in relation to Optiver’s data protection practices relating to EU personal data, you may contact the UK Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further information is available on the Information Commissioner’s website at https://ico.org.uk

You may request to receive a copy of this Privacy Policy by contacting the Privacy Officer on the details above at ‘Complaints’.

This Privacy Policy was last updated on 04 May 2018.
1. Objective

Optiver is committed to protecting the privacy, confidentiality and security of any personal data held about individuals with the applicable laws. Nothing in this Privacy Policy Statement ("Policy") is intended to limit your rights under the Personal Data (Privacy) Ordinance ("Ordinance").

This Policy sets out the practices followed by Optiver Holding Hong Kong Limited and its related bodies corporate in Hong Kong ("Optiver", "we", "us" or "our"), and describes the practice of Optiver’s collection, holding, use, correction, disclosure and transfer of personal data and sensitive information.

2. What is "personal data"?

Personal data means any data relating directly or indirectly to an identifiable individual, for which it is practicable to ascertain the identity of such individual, as defined by the Ordinance.

Personal data includes a person's name, address, ID number, photo, phone number and email address.

3. Use of information and type of personal data held by Optiver

Your personal data is collected by Optiver so that we can perform our business functions. For example, Optiver may collect and/or use your personal data to:

(a) meet the disclosure, reporting and compliance requirements (including but not limited to tax reporting) under any laws or regulations, codes, guidelines or internal Optiver compliance policies applicable to Optiver in Hong Kong or elsewhere;

(b) establish, exercise, defend a claim or any other purposes in connection with any claims made by or against Optiver (this includes but not limited to claims involving you, or (where relevant) your employer, company or affiliated entity (as may be applicable)) in respect of any products and/or services provided by us;

(c) consider or take part in an alternative dispute resolution process;

(d) enable an actual or proposed assignee of Optiver, or participant or sub-participant of Optiver's rights in respect of any transaction intended to be the subject of the assignment, participation or sub-participation involving you;

(e) additionally, in relation to job applicants and employees of Optiver:

(i) verify your identity, qualifications or experience;

(ii) assess your suitability for the position for which you have applied;

(iii) negotiate with and make employment offers to selected applicants;

(iv) make informed employment decisions;

(v) comply with regulatory requirements (including but not limited to making tax returns);

(vi) assess training and development needs;

(vii) plan and effect promotions; and

(viii) facilitate a retirement or provident fund scheme and/or other benefits applicable to employees; and
any other purposes directly relating to any of the above.

Personal data collected from individuals or from other third parties about individuals, may only be used or disclosed for the express purpose for which it was collected or a purpose related to that purpose for which the individual would reasonably expect the personal data to be used.

Depending on the nature of your dealings with Optiver, the types of information that we may collect include, but are not limited to:

(a) information that identifies you (such as your name, phone number, fax number, email and postal addresses);

(b) basic information (such as your date of birth);

(c) information relates to your financial affairs, associates, business, employment, assets, income, trading activities and/or investment experience;

(d) information helps Optiver to process applications made by you for particular products and services;

(e) marketing information (such as your financial background, investment history, information about transactions with Optiver, any information about you which you provide through promotions or customer surveys);

(f) licence and certification information, details of qualifications;

(g) if applicable, information about your company’s representatives and other connected persons (such as authorised representative name(s) and their contact details); and/or

(h) any information that is provided to Optiver.

The provision of personal data is voluntary unless otherwise specified by us. However, failure to provide sufficient information may result in Optiver being unable to:

(a) provide to you the services included in Section 3 of this Policy above;

(b) (for job applicants) consider your employment application; or

(c) (for employees) effect promotions, transfers or relocations, or the provision of certain benefits to you.

4. Channels to collect personal data

During the course of our business, we may collect personal data about you in a variety of ways.

Optiver will only collect personal data from you if in Optiver’s opinion it is reasonable, practicable and lawful to do so.

In some circumstances, Optiver may collect your personal data from other entities covered by this Policy or third parties (including publicly available information, previous or current employers, third party referees, government agencies or pre-employment screening agencies). When it does so, it will ensure that it acts in accordance with relevant privacy laws and this Policy.

“Cookies” are data files stored on your electronic devices (such as your computer or mobile phone) after you access certain websites. Cookies are primarily used to identify visitors when they return to a site, so that certain
information already provided by the visitor to a site is not required to be provided again. Cookies are also used to gather data on which areas of a site are visited frequently and which are not. Keeping data on which areas of a site are most popular allows a site operator to better plan and enhance the site. By accessing any Optiver website, you acknowledge that you have been informed of this practice and authorise Optiver to use any information collected through our use of cookies in connection with the purpose set out under Section 3 of this Policy. We acknowledge that some users may wish to disable cookies. This can be done by changing your web browser settings but may result in more limited functionality. To find out more about cookies, please contact us.

5. Disclosure of personal data

In providing you the information or services you request, Optiver may disclose your personal data to:

(a) any subsidiary, holding company, associated company or affiliate, or any entity controlled by or under common control with Optiver;

(b) any affiliate, agent, contractor or other service provider who provides administrative, compliance, telecommunications, computer, other technological, payment, screening, data processing or storage, cloud computing or other services to us and/or our affiliates in connection with the operation of our respective businesses;

(c) any person under a duty of confidentiality to Optiver, such as a professional adviser or another person that has undertaken to keep such data confidential;

(d) any bank, intermediary or regulatory authority involved in sending or receiving any payment or instruction to or from or in connection with you;

(e) any actual or proposed assignee, transferee, participant or sub-participant of Optiver’s rights or business; and

(f) any person to whom Optiver is under an obligation to make disclosure under the requirements of any law, rules, regulations or directive binding on us and/or our affiliates, or under and for the purposes of any codes of practice or guidelines issued by or responding to requests made to us and/or our affiliates by regulatory or other authorities, or for the purposes of any legal or administrative proceedings in which we and/or our affiliates are involved;

(g) additionally, in relation to Optiver’s employees, any relevant insurers, bankers, provident fund managers and medical practitioners, in connection with services requested and/or provided in relation to employees; and

(h) any service provider whom Optiver may appoint or to whom Optiver may delegate its obligation to in connection with its business operation.

each a “Transferee”.

Optiver will not provide a reference concerning an employee or former employee to a third party without the employee’s prescribed consent.

If Optiver provides your personal data to such a Transferee, Optiver requires the Transferee to protect your personal data in the same way Optiver does.

For the purposes set out under Section 3 of this Policy, we may transfer, disclose otherwise make available your personal data to persons set out in this Section 5 situated in overseas jurisdictions, including (without limitation) Australia, the Netherlands, Taiwan and Mainland China, where there may not be in place data protection laws which are substantially similar to, or serve the same purposes as, the Ordinance. That means your personal data may not be protected to the same or similar level in Hong Kong.
Under paragraph 3.11.5 and 3.11.6 of the Code of Practice on Human Resource Management issued by the Office of the Privacy Commissioner for Personal Data, Optiver may transfer your employment-related personal data to a related office or a third party within or outside Hong Kong. In any event, such a transfer is for a purpose directly related to your employment and the data transferred will not be excessive in relation to that purpose.

Optiver may also disclose your personal data to other third parties where it is required or permitted to under any applicable law or by order of a court or tribunal.

6. Security

Optiver will take all reasonable steps to protect personal data against misuse, interference, accidental loss, unauthorised access, destruction, unlawful process, unlawful modification or unauthorised disclosure. Depending on the type of personal data and the circumstances, this protection may include:

(a) the use of confidential passwords for purposes of accessing such information on Optiver’s network or wiki;
(b) hard copies of documents containing personal or sensitive information are kept in secure files created for this purpose;
(c) imposing confidentiality duties and requirements on our employees; and/or
(d) control of access to our building.

Where Optiver holds personal data that it no longer requires, Optiver will take reasonable steps to destroy or de-identify such information, so long as the information is not required to be kept by law or court order.

However, Optiver cannot ensure the security and confidentiality of internet communications, which may not be secured by encryption. As a result, all information transmitted via the Internet (including via email) is at your own risk.

Privacy Officer

The Privacy Officer is the Compliance Manager, whose details are set out below. Optiver may in its absolute discretion appoint a different Privacy Officer as and when it sees fit.

7. Access to personal data and correction

You may do the following in respect of your personal data:

(a) ascertain whether Optiver holds personal data about you;
(b) access your personal data;
(c) require Optiver to correct your personal data which is inaccurate; and/or
(d) find out Optiver’s policies and practices in relation to your personal data.

When Optiver receives a data access request from you, whether it holds the requested data or not, it will respond in writing within 40 calendar days after receiving your data access request. However, Optiver may refuse to comply with your data access request in certain situations, which include without limitation to:

(a) Optiver is not supplied with sufficient information to identify you;
(b) Optiver cannot comply with the request without disclosing the personal data of a third party;
(c) where compliance with the request is for the time being prohibited under the Ordinance or any other ordinance;

(d) the data access request follows two or more similar requests, and it is unreasonable for Optiver to comply with the request in the circumstances; or

(e) another party controls the use of the requested data in a way that prohibits Optiver from complying with the data access request.

Should you wish to access your personal data held by Optiver and/or seek correction of your personal data, please contact our Privacy Officer, Amy Hui on +(852) 3607 8777, by email at amy.hui@optiver.com.au or by post to 25/F, 33 Des Voeux Road Central, Hong Kong, your Optiver business contact or for Optiver’s employees, the Human Resources Department.

Access will be provided where this is reasonable and practicable, however Optiver may refuse the access requested in accordance with the Ordinance.

Even if you do not submit such a request, if we are satisfied that, having regard to the reasons for which we hold your personal data, that personal data is inaccurate, incomplete, out-of-date, irrelevant or misleading, we may take reasonable steps to correct that information.

In accordance with the Ordinance, Optiver has the right to charge a reasonable fee for the processing of any request to access personal data.

8. Retention of personal data

Your personal data will not be kept longer than required.

Please note that Optiver may retain personal data relating to:

- unsuccessful applicants up to a period of two years (from the date of rejection); and
- an employee up to a period of seven years (after an employee has left Optiver).

Optiver may, at its discretion, retain personal data for longer than these periods where it considers it necessary or desirable to do so to meet its legal or regulatory obligations.

9. Changes to this Policy

From time to time, Optiver may change this Policy to accommodate the new legal or regulatory requirements, industry practices or for other purposes. We will provide notice to you if these changes are material and, where required by applicable law, we will obtain your consent.

10. Contact us

Should you:

(a) have any queries or require further information regarding this Policy or any other steps Optiver has taken to protect your personal data or privacy; or

(b) have any concerns or wish to make a complaint in relation to Optiver’s use, collection, disclosure or management of your personal data,

please contact our Privacy Officer, Amy Hui at +(852) 3607 8777, by email at amy.hui@optiver.com.au or by post to 25/F, 33 Des Voeux Road Central, Hong Kong.
Where a complaint is received, the Privacy Officer will consider the complaint and, within a reasonable time, will decide whether the complaint warrants further investigation. The complainant will be advised by Optiver of the outcome of its investigations within a reasonable time.

This Privacy Policy Statement was last updated on 10 February 2017.

OPTIVER TAIWAN PRIVACY NOTICE

澳帝華期貨股份有限公司「個人資料蒐集、處理、利用告知書」
Notice of Collection, Processing and Use of Personal Information

澳帝華期貨股份有限公司（以下簡稱「本公司」）依據個人資料保護法（以下簡稱「個資法」）第8條第1項，向您告知下列事項：
Optiver Taiwan Futures Co., Ltd. ("Optiver") hereby, pursuant to Paragraph 1 of Article 8 of the Personal Information Protection Act ("PIPA") notify you of the following matters:

一、本公司蒐集您之個人資料目的：
(一) ○○二：人事管理（包含甄選、離職及所屬員工基本資訊、現職、學經歷、考試分發、終身學習訓練進修、考績獎懲、績效、薪資待遇、差勤、福利措施、遴選、公務員、特殊查核或其他人事措施）
(二) ○三一：全民健康保險、勞工保險、國民年金保險或其他社會保險
(三) ○六九：契約、類似契約或其他法律關係事務

1. Purposes of collecting personal information:
(1) 002: Human Resource Management (including recruitment, separation, employee profile, current position, education, working experience, examination distribution, long term learning, training and development, performance management, verify the qualification, compensation, attendance record, benefit, deprived of civil rights, special check (background), other personnel management.)
(2) 031: National health insurance, labor insurance, national pension insurance or other social insurance.
(3) 069: Contract, contract-like or other legal relation matters.

二、本公司蒐集您之個人資料類別：
(一) 識別類（如姓名、身分證字號、通訊地址、聯絡電話、非工作用電子郵件地址、住家電話號碼、手機、稅籍編號、銀行帳戶或開戶資訊、簽證及護照號碼、影像）
(二) 特徵類（如性別、出生日期）
(三) 家庭情形（如婚姻狀況、緊急連絡人）
(四) 受僱情形（如薪水、工作表現、休假紀錄、請假或補假紀錄）
(五) 其他（如宗教信仰、種族）

2. Classification of the personal information:
(1) Types for identification (for example: name, ID number, address, contact number, personal email address, home telephone number, cellphone number, tax registration numbers, bank account or account opening information, visa and passport number, photograph/image.)
(2) Types of characteristic (for example: gender, date of birth.)
(3) Family (for example: marital status, emergency contact person.)
(4) Employment (for example: salary, evaluation of working performance, record regarding personal leave, compensatory leave, and other information regarding leaving taking.)
(5) Other (for example: religion and faith, races.)

三、本公司利用您之個人資料期間、地區、對象及方式：
(一) 期間：申請人員提報履歷日起3年。
(二) 地區：本國、本公司之關係企業所在地區（詳如本公司所屬集團之網站上所載：http://optiver.com/）以及其他受本公司委託處理您個人資料之公司之地區，例如：加拿大、澳洲、愛爾蘭、荷蘭、香港等。
(三) 對象：本公司、本公司之關係企業（詳如本公司所屬集團之網站上所載：http://optiver.com/），以及其他受本公司委託處理您個人資料之公司，例如位於加拿大之Global Relay Communications Inc.，位於愛爾蘭之Workday Inc.。
(四) 方式：以自動化機器或其他非自動化之利用方式。
3. Time period, areas, parties and ways of using personal information:
(1) Time period: 3 years after applicant’s submitting the resume.
(2) Areas: within the territory of this country, the territory of the affiliated companies listed on the website of Optiver Group (http://optiver.com) and other territory of the entities entrusted by Optiver with the processing of your personal information such as Canada, Australia, Ireland, Netherlands, Hong Kong, etc.
(3) Parties: Optiver, the affiliated companies listed on the website of Optiver Group (http://optiver.com), and other entities entrusted by Optiver with the processing of your personal information, such as Global Relay Communications Inc. in Canada, Workday Inc. in Ireland.
(4) Ways: through automatic machine or non-automatic methods

4. According to Article 3 of the PIPA, you may exercise following rights by means of words, written document, telephone, text message, email, facsimile or other manners, with regard to your personal information collected by Optiver:
(1) You may inquire and request for a review or make duplications of your personal information. Optiver may charge necessary handling fee in terms of Article 14 of the PIPA.
(2) You may request to supplement or correct your personal information.
(3) You may request Optiver to discontinue the collection, the processing or using, and delete your personal information. However, pursuant to Article 11 of the PIPA and Article 21 of the Enforcement rules of the PIPA, the preceding sentence may not be applicable when the collection, processing and use of the personal information is necessary for the performance of an official duty or fulfillment of a legal obligation and the dispute has been recorded.

5. Impact of the rights and interests if not providing personal information:
You may choose to provide or not to provide the relevant personal information. In the case that you refuse to provide the relevant personal information, Optiver, the affiliated companies, and other entities entrusted by Optiver will not be able to provide services as specified purposes of collection listed in section 1.

6. You fully understand the matters specified above.